

## Major Update to Reckon Accounts Hosted

We have now released a new Hosted Environment.

This new environment includes upgrades to all the underlying server infrastructure which will improve the reliability & performance of the Hosted Service as well as setting the foundation for future enhancements and service updates.

The rollout was seamless and didn't require any outage or action from Hosted users. When Hosted users log in after 16:00 AEDT on 17<sup>th</sup> January, they will automatically be logged into the new environment. Anyone logged into the system at the time of the rollout will remain on the old Hosted environment until they logout and log back in.

After logging into the new Hosted environment for the first time you will notice the below differences while working with your Hosted data file.

### Copy/Paste

While running Hosted on a PC, if the Browser you use is either Chrome or Opera, you will notice that like IE the Clipboard no longer needs to be used to copy and paste between Hosted and your local PC and therefore the clipboard icon no longer appears on the floating toolbar.

Copying and pasting text between Hosted and your local PC can be achieved using the Keyboard shortcuts CTRL + C and CTRL + V.

### Printing

The number of clicks it takes to complete a print out to a local printer has been reduced on the majority of Browsers. You will be able to complete a print job within three clicks, compared to six clicks on the old system.

If you use Internet Explorer, please read this Knowledge Browser article related to printing on the new Environment [here](#)

### Saving to PDF

In the previous Hosted environment there was an additional window displayed during the print process that allowed you to 'Save as PDF' rather than print. We now bypass this window and go straight to the print window which means the process for saving to PDF has changed.

Once you've clicked Print, you can click the Change button to change the print destination to either 'Save As PDF' or 'Microsoft Print to PDF'.

This update prepares the groundwork for the future updates and releases including integrations within the Reckon eco-system coming in the first half of 2018 as well as the annual compliance updates.

We're committed to the future development and enhancement of Accounts Hosted and hope this update will help improve your user experience.

Regards

The Reckon Hosted Team